



YOGA RETREAT BOOKINGS

1. Payment

The deposit mentioned in your booking will be due at the moment of booking and will hold your space for our retreat.

The balance payment will need to be paid in full 2 months before the retreat takes place. If full payment is not received by the due date we reserve the right to cancel your reservation and retain the deposit.

Payments can be made by bank transfer, details will be given out when you're booking. An email confirming payment instruction, due date and the exact amount will be sent out.

All payments are non-refundable.

We reserve the right to offer discretionary discounts and this does not affect the status of anyone who has paid the full price.

All payments made through our booking platform Bookwhen are subject to 2% online booking fee.

2. Cancellation

If you need to cancel, but find someone else to take your space, we will happily refund any payments you have made less a 15% admin fee once I have received payment by the new participant in full.

If we are unable to teach a retreat due to unforeseen circumstances, we reserve the right to provide a substitute teacher of our choice. No refunds for payments will be made.

Should we have to cancel the retreat outright - again this is for real emergencies only - we will refund all payments made to me for my teaching. I cannot accept responsibility for any third-party costs incurred, including costs to the venue. While we collect your payments and hand them through to the venue, your relationship is with the venue directly.



3. Your Travel Arrangements

Please consider taking out a travel insurance before booking, which covers the activity of our retreat as well as unexpected cancellation, sickness, losses and all the usual risks. An individual insurance for a single trip can be as little as £6.00 for over £3500 of cover.

It is your responsibility to organise travel to and from the retreat venue at your own expense (unless otherwise specified in the retreat description at our website www.isisdujouryoga.com)

4. Your Health

It is your responsibility in any yoga session to progress at your own pace and listen to your body. If at any point you feel discomfort or strain, you will let us know and take the appropriate rest needed.

If you have an injury, mental or physical health conditions (including pregnancy), or dietary requirements, it is your responsibility to make us aware in the health questionnaire we send out in advance of our retreat and clear participation in the retreat with your doctor.

We do reserve the right to reject applicants.

5. Liability

All activities during our retreat are undertaken at your own risk.

We cannot be liable or responsible for any injury, medical or psychiatric condition, loss or damages, to person or property, resulting from the taking of an activity or coming on retreat. We cannot accept any liability for cancellations, delays or changes caused by events outside of my control.

6. Your personal details

The personal details & data you supply will be stored safely on an encrypted hard drive or GDPR compliant cloud hosting service. We may share your name and occasionally your phone number with the retreat host or location if necessary for travel arrangements and room allocation. We will NEVER share any other details with anyone else.

